AUGUST 2000 ● NUMBER 81

EPSILON SIGMA PHI

The Cooperative Extension Professionals' Organization

2000 National Conference Salt Lake City Nov. 30 - Dec. 2



National Conference Keynote Speakers John Miller and David Litchford

John G. Miller – "The Power of Personal Accountability"

You will truly anticipate excellence as John Miller, keynote presenter, guides our learning about personal accountability with the "QBQ...The Question Behind the Question". Having invested more than a dozen years and 10,000 hours in coaching, facilitating and listening to business teams, he developed his ideas on Personal Accountability and the concepts of the QBQ. Procrastination, blame and victim thinking are dangerous and unhealthy patterns for collaborators such as Extension professionals.

John Miller uses vivid and memorable stories to help us understand how these life-changing ideas can be put into daily practice. To get a preview of his style and content take a look at the QBQ Web Site at www.qbq.com. If you come to the conference you will receive a free copy of his book, PERSONAL ACCOUNTABILITY.

Registration

Issue

2000 Professional Development

NATIONAL CONFERENCE

November 30 - December 2 * Salt Lake City, UT

SATELLITE DOWNLINK CONFERENCE November 30 at 12 Noon EST * Nationwide Telecast

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While at the mid-year work session, the National Board of Epsilon Sigma Phi sampled the sites and arrangements made by Utah's Chapter of ESP and Utah State University in preparation for the "Anticipating Excellence" National Conference coming up early this winter. The preparations for the Winter Olympics add new interest features to a locale already rich in historical features, natural beauty, spectacular musical and athletic performances and winter recreation in the nearby mountains.



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The Cooperative Extension Professionals' Organization A Newsletter

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Revitalization of Connecticut Chapter National President facilitates a planning process

At the invitation of the Alpha Chi Chapter, President Laurel Kubin lead a strategic planning session with the Connecticut ESP members in June. Beth Salsedo,

Chapter President, expressed that the membership felt they were at a juncture where they needed to determine the future direction for their chapter.

President
Kubin facilitated
the post annual
meeting session
where the
members evaluated
the chapter's
strengths,
opportunities and
barriers.
Determining that



National President Laurel Kubin (left) and Beth Salsedo, president of the ESP Chapter in Connecticut, facilitated the process for the development of an action plan of top priority opportunities for future directions of the Alpha Chi Chapter.

(See "Revitalization" Page 3)

ESP 2000 Professional Development Satellite Telecast

We anticipated excellence and got it!

November 30, 2000 at 12 Noon Eastern Standard Time

"We anticipated excellence and we got it!" said National ESP President Laurel Kubin. The Epsilon Sigma Phi professional development program, to be delivered nationwide by satellite TV uplink/downlink, November 30, 2000, will feature Extension programs from all over the United States that show unique delivery methods, uses of new technologies, and partnerships that make educational programs successful. Highlights from the best of Extension will be brought to you via satellite telecast across the country.

Chosen from among more than 30 submissions, the uplink/downlink will include segments that show how Cooperative Extension exemplifies the Engaged Institution characteristics of responsiveness, respect for partners, academic neutrality, accessibility, integration, coordination, and resource partnerships. States that submitted entries were: Arizona, Colorado, Connecticut, Delaware, Florida, Indiana, Kansas, Kentucky, Louisiana, Missouri, Minnesota, Nebraska, Nevada, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Utah and Virginia.

Innovative youth development, family living, community development, natural resources and agriculture programs will be featured. Utah State University President George Emert and USU Extension Director Bob Gilliland will join Epsilon Sigma Phi President Laurel Kubin in the introduction to the uplink/downlink. Dr. Graham Spanier, President of The Pennsylvania State University, and Chair of the Kellogg Commission on the Future of State and Land-Grant Universities, will participate. The uplink/downlink is the first general session of the 2000 ESP National Conference.

Plan to register for this uplink/downlink program so that you, too, can gain insight into methods and programs that can enhance your Extension programs, using the strategies presented. The satellite telecast registration materials will be released in early September. Request these materials by sending an e-mail request, including your name, mailing address and e-mail address, to Judy Carlson at the Epsilon Sigma Phi National Office. Her e-mail address is jcarlson@prtel.com. Reserve all your viewing sites today so they will be available on November 30, 2000 at 12 Noon Eastern Standard Time.

The mission of Epsilon Sigma Phi is to foster the standards of excellence in the Extension System and to develop the Extension Profession and 'Professional.



("Keynote" from Page 1)

Miller believes the mind thinks in pictures, not words, so his style is not only well paced and humorous, it is story based. He shares not just truths, but tales of individuals who have chosen a better path – the path to Personal Accountability. People who are asking "What can I do?" and "How can I contribute today?"

David O. Litchford - "The ABC'S of Success"

The keynote speaker for the third general session comes highly recommended as an effective motivational speaker. Extension professionals in the Western Region who have heard him speak look forward to his presentation at the 2000 ESP National Conference, "THE ABC'S OF SUCCESS".

Litchford reports he grew up in a small farming community in Utah. As a youth he developed expertise in hay hauling, beet thinning, cow milking and tomato picking – all this while suffering from severe allergies. His ag production upbringing has perhaps contributed to his large hands, big feet, "prominent nose" and full figure look, all which are important features in keeping an audience alert

and involved during his energetic presentations. His first "cultural shock"

experience took place as he left his sheltered small-town cocoon and to live in San Francisco, California. At first he professed he would never live in California again! But then he married a woman with California roots. Where? Yes, California.

He attributes that change in leaving familiar environments as the key to his personality change from being shy and quiet to his present animated style of speaking and singing to whomever will lend an ear.

David has worked in various managerial positions and feels most comfortable in the behavior side of business. This is likely why he left business and spends his time now at training and teaching. What makes this career choice so interesting is that during all of his early years he suffered from a severe speech impediment and has overcome that obstacle to the point of being more comfortable doing public speaking than anything else. Having received numerous state and national teaching and training awards, he cherishes those teacher-of-the-year awards conferred by students.



David Litchford

("Revitalization" from Page 2)

their strengths and opportunities were critical for the well being and effectiveness of the Extension professionals and the Connecticut Extension program, the members created an action plan for their top priority opportunities. These included increasing visibility by rejuvenating the chapter newsletter, creating a marketing plan and renewing efforts to recognize excellence of their colleagues by inviting them to membership, and investigating sponsorship of a professional development training for Extension professionals.

Those goals, plus that of providing recognition and awards, will be the focus of the chapter's activities. They will also link the ESP National Web Page to the University of Connecticut Web Page. Extension Director and ESP member, Dr. Nancy Bull, participated in the session. Esther Shoup, said later, "It took you (President Kubin), an outside facilitator, to help us see how revitalization can be accomplished. Thanks for coming."

President Kubin expresses great gratitude to the Alpha Chi Chapter members, especially Beth Salsedo and Dr. Ann Rideout, for generous hospitality.



John G. Miller



2000 National Epsilon Sigma Phi Conference Schedule

"Anticipate Excellence — Pathways to Success"

November 30 - December 2, 2000

Salt Lake City, UT

Tuesday, November 28, 2000

6 - 8 PM 2000 National Board Meeting

Wednesday, November 29, 2000

Noon - 8 PM Conference Registration Begins

8 AM National Board Meeting
All Day Pre Conference Tours
See Pages 6 & 7 for Details

Thursday, November 30, 2000

7:00 AM Breakfast Buffet & Regional Meetings

9:45 AM General Session I - Satellite Broadcast -

Anticipating Excellence

12:30 PM Luncheon

1:45 PM Concurrent Sessions I & II

4:45 PM Fiesta Buffet Dinner with the Scholarship Auction

8 PM (Optional) Family Record Center or

Tabernacle Choir Rehearsal

Friday, December 1, 2000

7 AM Continental Breakfast & Meet with National Board

& Candidates for Election

9 AM General Session II

John G. Miller, "The Power of Personal

Accountability"

10:30 AM Concurrent Sessions III

Noon Ruby Luncheon featuring 2000 Distinguished Ruby

Lecture and Recognition of Past Presidents and Past

Ruby Award Recipients

2:30 PM Educational Tours --

Walking Tours to Tabernacle Square & Festival of

Trees

Evening On Your Own

Saturday, December 2, 2000

7 AM Continental Breakfast

8 AM Chapter Connection Meetings (National Standing

Committees)

*Global Relations

*Membership Services

*Membership Recruitment & Retention

*Professional Development

*Public Issues

*Resource Development & Management

10:30 AM General Session III

David Litchford - "The ABC's of Success"

1 PM National Council Meeting, Election and Installation

of Officers

5 PM Reception honoring Award Winners

6 PM Awards Banquet

Sunday, December 3, 2000

8 AM 2001 National Board Meeting

Concurrent Sessions

Financing Your Retirement
Urban Initiative: Creating an Urban.....
Farm Families: Thriving and Surviving......
Want a Unique Partnership? Look in Your.....
Healthy Families Nevada: A Health Collaboration.....
Strengthening Management and Leadership Skills
Using a Systems Approach to Maximize.....

OSU Cares – Building Unique University.....

E-planning: Using Technology to Assess.....

Win Wyoming: Growth and Accomplishments......

Non-Traditional In-Service Approaches......

Building Bridges - Unique Volunteer Management...

TIAA CREF Options
Senior Housing
Elderhostel Options

Larry Madsen
Tedi Winnett
Wisconsin
Margaret Viebrock
Cynthia Flynn
Jo Anne Kock
Jill Eversole Nolan
Linda Kutilek, Nikki Conklin
South Dakota
Wisconsin
Washington
Arizona
Nevada
Ohio

Ohio and Gail Gunderson Ohio Karen Bruns Pennsylvania Claudia Mincemoyer Wyoming **Christine Pasley** Ohio Joyce Ann Smith Nellie Oehler Oregon Utah Utah State University Colorado Lou Ann Boyer Utah Utah Elderhostel



Anticipate Excellence - Pathways to Success Epsilon Sigma Phi - *The Cooperative Extension Professional's Organization*National Conference for Professional Development

November 30 - December 2, 2000 • Wyndham Hotel • Salt Lake City, Utah

REGISTRATION FORM - PLEASE TYPE

Name (for nametag)	Office Phone				
Title/Position					
Organization		E-Mail			
Mailing Address		FAX	FAX		
City, State, Zip					
Participant Information (check all that apply) □ Voting Delegate □ Chapter President □ Award Winner □ Session Presenter			e Attendee Committee	Member 🗅 Other	
Registration Information Circle the appropriate rates based on the postmark date:	Oct. 24	Nov. 6	Onsite		
A. Full Registration (Includes conference; Thursday: breakfast, buffet, and book; Friday: breakfast, Ruby Luncheon, and edubreakfast and awards banquet; and all beverage breaks each d	, lunch, sai scational t	tellite, e v e	ning	G. Conference Educational Tours - Fri. 12/1 These tours are included in the full conference registration fee, and the Friday-only	
 ESP Member (active or life) Extension Employee (non-member) 	\$250 \$285	\$290 \$335	\$330 \$385	fee. Pre-registration is required. Please indicate 1st through 5th choices.	
B. Aditional meals for family members/guests ONLY (indicate a	number of	tickets)		Tour 6: Orientation Tour	
☐ Auction Buffet	\$	\$	\$ 30	Tour 7: Museum of Church History and Art	
□ Awards Banquet 12/2@ 50 each	\$	\$ \$	\$ 45 \$ 60	Tour 8: Behind the Scenes Tour of Temple Square	
C. One-Day Registration (Non-Utah) □ Thursday 11/30	\$135	\$155	\$175	Tour 9: Historical Tour of Temple Square	
□ Friday 12/1□ Saturday 12/2	\$125 \$125	\$145 \$145	\$165 \$165	Tour 10: Welfare Square and	
□ Non-Members add \$25 to <u>each</u> one-day rate	\$125 \$		\$165	Greenhouses	
D. One-Day Registration - Host State Only (Utah)			`	H. Special Accommodations	
☐ Thursday 11/30	\$115	\$135	\$155	Epsilon Sigma Phi is committed to making the National Conference accessible to all	
□ Friday 12/1 □ Saturday 12/2	\$105 \$105	\$125 \$125	\$145 \$145	participants. Please indicate any special	
E. Optional Pre-Conference Tours - Wed. 11/29 (indicate number				requirements due to a dietary restriction or physical disability:	
☐ Tour I: Tracing Your Roots (Orientation)@ free ☐ Tour 2: 2002 Winter Olympic Venues@ \$45 each		\$O \$		☐ Special meal requirement (please specify)	
☐ Tour 3: Planes, Trains, and Automobiles@ \$15 each	\$				
☐ Tour 4: Historic Mansions@ \$25 each	\$	\$	\$	☐ Special accommodations (please specify)	
☐ Tour 5: The Good Samaritan @ \$15 each	\$				
F. TOTAL REGISTRATION FEE	\$	<u> </u>	\$		
Method of Payment Full payment required with registration. ☐ Check/money order (payable to Utah State University)	line regis	this form by	r mail, fax, or on-line. Please note: fax and on- ust include credit card information or a copy e order.		
☐ Purchase order number	Mail: Epsilon Sigma Phi National Conference				
☐ Credit card (no debit cards accepted) (copy must be attached)				erence Registration Services State University	
□ Visa □ MC □ Diners □ Discover □ A	AMEX			Old Main Hill	
Name on card		Fax:		a, UT 84322-5005 97-0636 or 435-797-0036	
Card # Exp. date		On-li	i ne: www.	ext.usu.edu/confer/esp2000	
Signature		Regist	tration l	nformation	
Confirmation: Please note that a confirmation and receipt will be	Call Utah State University Conference Services at: 800-538-2663 or 435-797-0423				
out on registrations received at least seven days prior to the confer Thereafter, registrants will receive their confirmation/receipt on s		,	LBA 5320		
Cancellation Policy: Notice of cancellation must be received in				FOR OFFICE USE ONLY	
by November 17, 2000, in order to receive a refund. A \$40 proces			LCH	Batch Date Initials Participant No Date Prat. Rec'd	

UtahState UNIVERSITY EXTENSION

fee will be withheld from full registrations and \$20 from one-day reg-

istrations. Substitutions will be accepted.

FOR OFFICE USE ONLY								
Batch Date		Initials						
Participant No.		Date Pmt. Rec'd						
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Confirmation Sent		□ pc	rsonal #					
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Cancel Date		∃ Der ∃A	MEX					
□ CR Refunded		Total Amt. Rece						

ESP Pre-Conference Tours - Wednesday, November 29

Escorted tours will originate at Conference Hotel. Pre-registration required. Participation is available on a first-come-first-serve basis. Guests invited. Bring comfortable walking shoes (winter boots recommended) and warm winter clothing. Sponsored by the ESP lota Chapter of Utah.

Tour 1 - Tracing Your Roots

9:00-10:00 a.m or 1:00-2:00 p.m (Orientation) – Free
This brief orientation tour will acquaint you with the location
and purpose of the Family History Library and the Family
Search Center (easy walking distance). In preparation,
plan to bring names (including maiden names) of your
parents, grandparents, or other ancestors you wish to
research. Also jot down where these people were born,
married, and died. Many of the Family Search Files are
organized by location, so knowing specific places where
important events occurred will help you pinpoint your
search.

Come and go as you wish. Work at your own pace. (Library hours are Mon. 7:30 a.m -6:00 p.m, Tue.-Sat. 7:30 a.m - 10 p.m). Both centers have a staff of dedicated volunteers who can help you begin to investigate your family's history. Visitors are welcome. The use of computers and microfilm workstations are free to the public. Personal items—photocopies, disks, and computer printouts, can be purchased for a nominal charge.

For additional information request a helpful brochure, *Getting Started at the Family Search Center*, Family History Support, 50 East North Temple Street, Salt Lake City, UT. 84150 or visit the Web Site - www.lds.org.

Tour 2- 2002 Winter Olympic Venues

9:00 a.m - 5:00 p.m. - Cost - \$45 (Lunch Included)
Utah is the place for the 2002 Winter Olympics. Don't miss this behind-the-scenes tour of two of the most popular venues - Utah Winter Sports Park—(Park City) and Soldier Hollow (Wasatch Mountain State Park - Heber Valley). Catch the vision, wisdom and enthusiasm as Utah prepares for this enormous undertaking.

Soldier Hollow, a work-in-progress, will be the busiest venue. Eighteen events (including all cross country skiing) will be held in this beautiful valley and mountain area. One-third of all Olympic medals will be earned here.

Utah Winter Sports Park, a state-of-the art facility, will be the home of bobsled, luge, ski jumping and Nordic combined. The bobsled/luge track is one of 12 competition certified refrigeration tracks in the world.

Depart by chartered bus from the hotel for a full day of spectacular scenery. Enjoy a Western Barbeque Buffet (lunch) while viewing Wasatch Mountain State Park. Walk the historic main street of Park City and catch a glimpse of Deer Valley.

The Wasatch County Olympic Coordinator will be our tour guide. He knows the history, the economic *impact*, the facts and figures and human-interest stories to make these Olympic venues a once-in-a-life-time tour.

Maximum participation - 43 individuals (Price based on maximum participation.)

Tour 3 - Planes, Trains, and Automobiles (Rocks and Firearms too!)

8:30 a.m - 4:00 p.m - Cost - \$15 -(Lunch on Your Own - Union Grill)

Take a trip back in time as we venture north of Salt Lake City to visit a variety of unique museums. Hill Aerospace Museum in Roy and the Union Station in Ogden will be our destinations. The **Hill Aerospace Museum** is one of Utah's major tourist attractions. Visitors are able to view over 60 aircraft and missiles dating from 1911 to the modern-day F-16 fighter jet. Among the museum's prized possessions are the SR 71 "Blackbird", B-17 "Flying Fortress", P-51D "Mustang" and B-52 "Buff".

The Union Station is a grand old depot built in 1924 and the hub of transcontinental rail traffic for over 50 years. Housed within this depot are four museums, an art gallery and the Union Grill where you can break for lunch.

1) Utah State Railroad Museum, rich in railroad heritage, depicts the original joining of the transcontinental railroad in 1869. The Eccles Rail Center displays the "Kings of the Wasatch Mountains"- some of the most powerful locomotives. The Wattis Dumke Model Railroad depicts scenery and construction of the early transcontinental railroad. 2) The Browning Firearms Museum displays contributions from four generations of the John M. Browning family, the world-celebrated maker of firearms. Many of his inventions were sold under names such as Winchester, Remington and Colt. 3) The Browning Kimball Car Museum displays 10 of the 55 vintage vehicles owned by Browning. All are restored to original condition and are operational. 4) The Natural History Museum showcases records of dinosaur and aquatic life-forms, fossilized wood and plant material. A world renowned collection of Utah Trilobite, and a rare and unusual dinosaur egg from China called "The Lady"-(44,472 carat smoky quartz) weighing 19 pounds are featured. The Myra Powell Gallery features both local and world renowned artists and traveling exhibits.

Tour 4 - Historic Mansions

11:00 a.m - 5:00 p.m - Cost \$25 - (Brunch Included)
Depart hotel lobby - 10:30 a.m (walking) or meet at The Lion
House at 10:50 a.m. - Garden Room. (Brunch -11:00 a.m sharp).

A Victorian Brunch served in a beautiful 1856 mansion, the Lion House, sets the perfect stage for touring historic mansions and public landmarks. After brunch, we get a feel for what life, the lifestyle and the culture were like for the Brigham Young family as we tour the Beehive House. (Featured Article "Fit For A Leader", appearing in Victorian Homes, magazine February, 2000). We will also visit beautifully restored, privately owned Victorian homes such as "The Inn On Capital Hill", the "Keith Brown Mansion", "Armstrong Mansion" and we would not

(See "Pre-Conference" Page 7)



("Pre-Conference" from Page 6)

want to miss the classic elegance of Kay and Karl Malone's "Wolfe Krest," a recently renovated Bed & Breakfast. While in the area (if time permits) we will peek inside (mini tours) the Cathedral of the Madeline, the Salt Lake City and County Building and the Utah State Capital. All sights are recommended by the Utah Heritage Foundation. Wear comfortable shoes for walking and climbing stairs. Vans will also provide transportation where necessary. Maximum participation - 27 Individuals

Tour 5 - The Good Samaritan 10:30 am. 3:00 p.m. - Cost \$15 (Lunch on your own - The Point)

At the Humanitarian Center, you will see food, medical supplies and clothing being sorted, packaged, and shipped around the world to help meet the needs of disaster victims, and those in war-torn and disadvantaged countries. Their philosophy will reinforce your faith in humankind and charitable giving. We will then head for the recently completed state-of the-art Huntsman Cancer Institute (HCI). This Institute is part of the University of Utah Hospital which is well known for the first mechanical heart transplant. Bring your wallet; our first stop will be for a late lunch (1:00 p.m) at "The Point," a beautiful cafeteria at HCI featuring a panoramic view of the city and a wide range of menu items at reasonable prices. After lunch we will tour the Institute which is composed of the Cancer Learning Center, Patient Care Center, and Research Laboratories. It will eventually house 300 researchers. The mission of HCI is to unlock the mysteries of cancer, find better treatments, and provide hope for a future without cancer.

HOTEL RESERVATION INFORMATION Wyndham Hotel 215 W. South Temple Salt Lake City, UT 84101-1333

Salt Lake City, UT 84101-1333 Telephone: 801-531-7500

381 newly-renovated rooms, 15,000 square feet of function space, downtown Salt Lake City, adjacent to Salt Palace Convention Center and the Delta Center. Access available for the physically challenged. Public transportation, light rail or bus, available directly in front of the hotel (includes to and from the Salt Lake City airport.)

By October 24, 2000 make your Wyndham Hotel reservations. Call 801-531-7500 and ask for reservations. Tell the clerk you will be attending the Epsilon Sigma Phi Conference to qualify for the conference rate of \$89 single or double. (Rate available 3 days before, during, 3 days following conference if space available.) www.wyndham.com

Conference Tours - Friday, December 1, 2000 (2:30 - 5:15 p.m.)

(Indicate preference on registration form)

Tour 6

Downtown Orientation Tour (walking 2-3 blocks)

Tour 7

Museum of L. D. S. Church History and Art

Tour 8

Behind the Scenes Tour of Temple Square (Lights, Music, Gardens)

Tour 9

Tour of Historical Temple Square

Tour 10

Welfare Square & Greenhouses – Tour of bakery, cannery, milk processing plant, and storehouse that supplies food for the world-renown LDS welfare system.

Tour 11

On-your-own tour Christmas trees, etc....no advance sign up required.

Clothing for Utah in December

The local arrangements committee suggest that you will be well prepared for the "dry" cold of December in Utah with a warm winter coat and winter boots for walking.

SCHOLARSHIP AUCTION

The annual scholarship auction will be the fund raising fun event on Thursday evening. While you are enjoying a buffet meal you can bid on the silent auction items. Then a few large items will be auctioned by an auctioneer.

To prepare for the fun and fund raising, all chapters will want to select item(s) to donate to the auction. They can be brought with the participants to the conference or shipped to the hotel just before the conference. Contact Judy Carlson at jcarlson@prtel.com for the shipping address.

	Li	fe Member Program Review		
Ш		Task Force		
	Mary Schuman, Indiana, Chair			
	Muriel Brink, New York	Betty Moore, Alabama		
1	Lois Goering, Oregon	Clarence Cunningham, Ohio		
	Duane Johnson, Oregon, Liaison with National Membership Recruitment and Retention Committee.			
	The overall charge to the commodile collaborative opportunities of E National Board.	nittee is to assess needs, services, activities, programs and SP Life Members and make programming recommendations to the		





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JCEP Update

Donna J. MacNeir, Chair of The Joint Council of Extension Professionals (JCEP), provided highlights of the JCEP summer board meeting held in Denver. Among others they included:

> Appointment of Margaret Viebrock as chair and Barbara Trincinella as vice chair of Galaxy II Planning Committee.

➤ A new precedent was set, when JCEP voted to add a new member, the Association of Natural Resources Extension Professionals (ANREP). Their current president Bill Hubbard represented this group. Bill serves as the Southern Regional Extension Forester housed in Athens, Georgia. Bill will also serve as the JCEP representative to the PILD planning committee next year.

> JCEP officers elected

Chair: Laurel Kubin

Secretary: Cheryle Jones Syracuse

Treasurer: John Crites Chair Elect: Jim Linquist